



Terms and Conditions

Agreement between Gulf South Storage LLC and Customer

Welcome to Gulf South Storage LLC (the "website"). This website is provided solely to assist customers in gathering information about self storage, determining the availability of self storage units plus related goods and services, making legitimate reservations, or otherwise transacting business with self storage space suppliers, and for no other purposes. The terms "we", "us", "our" and "Gulf South Storage LLC" refer to "www.storablewebsitedemo.com" and/or our subsidiaries. The term "you" refers to the customer visiting the website, mobile site and/or booking self storage unit reservation(s) through us on this website, via phone, and/or through our agents.

This website and related platforms are offered to you conditioned upon your acceptance without modification of all the terms, conditions, and notices set forth below (collectively, the "Agreement"). By accessing or using this website in any manner, you agree to be bound by the Agreement. If you do not accept all of these terms and conditions, please do not use this website or related platforms. We reserve the right at any time, at our sole discretion, to change or otherwise modify the Agreement without prior notice, and your continued access or use of this website or its related platforms signifies your acceptance of the updated or modified Agreement. Be sure to return to this page to review the most current version of the Agreement.

USE OF THE WEBSITE

As a condition of your use of this website, you warrant that:

1. You are at least 18 years of age;
2. You possess the legal authority to create a binding legal obligation;
3. You will use this website in accordance with this Agreement;
4. You will only use this website to make legitimate self storage unit reservation(s) for you or for another person for whom you are legally authorized to act;
5. All information supplied by you on this website is true, accurate, current and complete;

6. If you make a reservation or otherwise transact online with Gulf South Storage LLC, you will safeguard your login information and will supervise and be completely responsible for login by anyone other than you. We retain the right at our sole discretion to deny anyone access to this website and the self storage units we offer, at any time and for any reason, including, but not limited to, for violation of this Agreement.

USE OF THE MOBILE SITE

Gulf South Storage LLC's mobile site is provided in the same way, for the same purposes, and under the same conditions as the website. By accessing or using the mobile site in any manner, you agree to be bound by the Agreement. If you do not accept all of these terms and conditions, please do not use the mobile site.

TELEPHONIC COMMUNICATIONS AND AGREEMENT TO BE CONTACTED

By signing-up for communications from or on behalf of Gulf South Storage LLC, you are agreeing to receive ongoing and recurring informational and/or marketing messages from Gulf South Storage LLC and/or third-parties acting on our behalf, at the telephone number(s) you provide, including but not limited to text messages (such as SMS, MMS, RCS or successor protocols or technologies) (collectively, "Messages") sent using an autodialer and/or any other automated system or method. These Messages may include information about promotions, offers, reminders, surveys, reservations, your account, rental payments, marketing, transactions, gate codes, eRental information, transitions of ownership, and/or relationship with Gulf South Storage LLC and may be sent after regular business hours. You understand that you do not have to agree to receive automated marketing Messages as a condition of purchasing any goods or services. You acknowledge that Messages may be sent to your telephone number(s) even if your telephone number(s) is registered on any state or federal Do Not Call list. You agree to receive Messages from or on behalf of Gulf South Storage LLC, even if you terminate your relationship with us, except if you opt-out.

FEES AND CHARGES

There is no fee to receive automated telephone calls or text messages from Gulf South Storage LLC. However, you may incur a charge for these calls or text messages from your telephone carrier, which is your sole responsibility. Message and data rates may apply. Check your telephone plan and contact your carrier for details. You represent and warrant that you are authorized to incur such charges and acknowledge that Public Storage is not responsible for such charges.

USE OF DIGITAL CALL RECORDS

Gulf South Storage LLC uses technology that records incoming telephone calls. If you initiate a call to one of our tracked phone numbers, we will, at our discretion, create a digital audio recording of the telephone call. We represent and warrant that we have established proper procedures to protect the privacy of all callers in connection with call

recording services, and otherwise fully comply with all applicable laws, regulations and governmental or self-regulatory guidelines. A voice alert is played at the beginning of each call to notify callers that the call will be recorded. Our use of the call recording is for quality assurance, customer service, and data tracking purposes only. If you choose to allow yourself to be recorded by continuing with the phone call after the recording notification, you expressly agree and acknowledge that:

1. Our employees, contractors, officers, agents, authorized representatives or other trusted third parties may listen to a call that has been recorded on our behalf;
2. Recording, transcribing, monitoring, analyzing and archiving calls may include, without limitation, the reporting and archiving of personal and non-personal data related to such calls;
3. You shall determine in advance, in your sole discretion without reliance on us, whether the use of the call recording is appropriate and legal for you. You may elect not to use or to cease use of the call recording.
4. Gulf South Storage LLC shall have no liability whatsoever in respect of the call recordings and their contents, including any personal information provided by you or commentary made by you.

PROHIBITED ACTIVITIES

The content and information on this website (including, but not limited to, price and availability of self storage units), as well as the infrastructure used to provide such content and information, is proprietary to us or our suppliers and providers. While you may make limited copies of your self storage reservation(s) and related documents for self storage unit(s) booked through this website, you agree not to otherwise modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer, or sell or re-sell any information, software, products, or units obtained from or through this website.

Additionally, you agree not to:

1. Use this website or its contents for any commercial purpose;
2. Make any speculative, false, or fraudulent reservation or any reservation in anticipation of demand;
3. Access, monitor or copy any content or information of this website using any robot, spider, scraper or other automated means or any manual process for any purpose without our express written permission;
4. Violate the restrictions in any robot exclusion headers on this website or bypass or circumvent other measures employed to prevent or limit access to this website;

5. Take any action that imposes, or may impose, in our discretion, an unreasonable or disproportionately large load on our infrastructure;
6. Deep-link to any portion of this website (including, without limitation, the rental path for any self storage related information) for any purpose without our express written permission; or
7. "Frame", "mirror" or otherwise incorporate any part of this website into any other website without our prior written authorization.

SUPPLIER RULES AND RESTRICTIONS

Separate terms and conditions will apply to any reservation and rental of self storage unit(s) that you select. Please read these separate terms and conditions carefully. You agree to abide by the terms and conditions of rental imposed by any self storage space supplier with whom you elect to deal, including, but not limited to, payment of all amounts when due and compliance with the supplier's rules and restrictions regarding availability and use of rates, products, or units. You acknowledge that some third-party providers offering certain services and/or activities may require you to sign their liability waiver prior to participating in the service and/or activity they offer. You understand that any violation of any such supplier's rules and restrictions may result in cancellation of your reservation(s), in your being denied access to the applicable self storage unit(s), in your forfeiting any monies paid for such reservation(s), and/or in our debiting your account for any costs we incur as a result of such violation.

WEBSITE COPYRIGHTS

If you believe in good faith that materials hosted by us infringe your copyright, you (or your agent) may send us a written notice that includes the following information:

1. A clear identification of the copyrighted work you claim was infringed;
2. A clear identification of the material you claim is infringing the copyrighted work, and information that will allow us to locate that material on the website, such as a link to the infringing material;
3. Your contact information so that we can reply to your complaint, preferably including an email address and telephone number;
4. A statement that you have a "good faith belief that the material that is claimed as copyright infringement is not authorized by the copyright owner, its agent, or the law";
5. A statement that "the information in the notification is accurate, and under penalty of perjury, the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed";
6. The notice must be signed by the person authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

TRADEMARKS

Gulf South Storage LLC trademarks, service marks, graphics and logos used in connection with this website are trademarks or registered trademarks of Gulf South Storage LLC or Gulf South Storage LLC's licensors. Other trademarks, service marks, graphics and logos used in connection with the website may be the trademarks of other third parties. Your use of the website grants you no right or license to reproduce or otherwise use any Gulf South Storage LLC trademarks or third-party trademarks.

INDEMNIFICATION

You agree to defend, indemnify and hold harmless Gulf South Storage LLC, its contractors, and its licensors, and their respective directors, officers, employees and agents from and against any and all claims and expenses, including legal fees, arising out of your use of the website and services, including but not limited to out of your violation of any representation or warranty contained in these Terms and Conditions.

Notices with respect to this website should be sent to:

Expert Storage Management – 3350 Ridgelake Drive, Suite 299, Metairie, LA 70002

We will review and address all notices that comply with the requirements above.

We suggest that you consult your legal advisor before filing a notice or counter-notice. Also, be aware that you may be liable for damages if you make a false claim of copyright infringement.